



Visual Connections – Register for Assistance

The Visual Connections Board and team understands the concern and uncertainty at this time with the changing situation with COVID-19 and natural disasters in Australia and around the world.

We understand at a time of a disaster businesses face a variety of issues including business closures, quarantines, machinery breakdowns, supply chains being affected and more and we would like to offer support.

Visual Connections believe it is a time for the Industry to pull together and assist in any way we can to ensure we can all get through this difficult time. To do this we will be creating a register of interested members who are willing to collaborate and share resources with other members at this time.

If you need assistance, the following Visual Connections Members have offered to help in any way they can during this difficult time. Please contact them directly.

If you would like to be added to this list, please email peterh@visualconnections.org.au or sarahm@visualconnections.org.au

Visual Connections Members

Company Name	Contact Name	Phone Number	Email	Offer
Alfex Laser	Christian Buhagiar	1300 20 15 10	christian@alfexlaser.com.au	Happy to provide assistance where required
Ball & Doggett	Tony Bertrand	0409 206 235	Tony.Bertrand@ballanddoggett.com.au	Happy to provide assistance where required
Böttcher Australia Pty Ltd.	Mitchell Mulligan	0412 563 351	mitch.mulligan@boettcher-systems.com	Happy to provide assistance where required
Celmac	Jonny Rumney	0434 422 604	jonny@celmac.com.au	Happy to provide assistance where required

Company Name	Contact Name	Phone Number	Email	Offer
Colour Graphic Services	David Crowther	0400 123 398	dc@colourgraphicservices.com	Happy to provide assistance where required. On-line support, training and colour quality analysis available.
DIC Australia & New Zealand	Richard Kemp	0487888 790	richard.kemp@dic.com.au	Happy to provide assistance where required
Display Systems Australia	John Previtera	02 9663 5333	jp@displaysystems.net.au	Happy to provide assistance where required
Durst Oceania	Matt Ashman	03 7025 9966 0456 709 338	matt.ashman@durst-group.com	Happy to provide assistance where required
EFI	Anthony Parnemann	0418 242 016	Anthony.Parnemann@efi.com	EFI is offering all on line learning and on line Fiery Professional Certification free of charge. Also, happy to provide assistance where required
Epson Australia	Nathan Fulcher	02 8899 3666	nfulcher@epson.com.au	Happy to provide assistance where required
Europoles / All Flags	Peter Wagener	08 9493 5500	peter@allflags.com.au	Essential Service Provider Happy to provide assistance where required
Flash Graphics	Peter Maddison	0416 199 313	peter.maddison@flash.com.au	Happy to provide assistance where required

Company Name	Contact Name	Phone Number	Email	Offer
Fujifilm Australia	Luke Wooldridge	0466 932 697	luke.wooldridge@fujifilm.com	Happy to provide assistance where practical
Fuji Xerox	Steve Fisher	0478 725 104	Steve.Fisher@aus.fujixerox.com	Happy to provide assistance where required
GJS Australia	Lukas Picton	02 9158 7688	lukas@gjs.co	Happy to provide assistance where required
Hexis Australia	Ian Parsonson	0477 439 471	ian.parsonson@hexis.com.au	Increased stock holding to cover potential supply chain issues. Happy to provide assistance where required
HP Australia				https://press.ext.hp.com/us/en/press-releases/2020/hp_response_to_covid_19.html PDF link
HVG Graphics Media	Richard Lucas	0416 222 106	rlucas@hvg.net.au	Happy to provide assistance where required
Konica Minolta	Sue Threlfo	02 8026 2255	Sue.Threlfo@konicaminolta.com.au	Happy to provide assistance where required
M-Power	Nigel Davies	0419 673 265	nigel@m-powersoftware.com.au	Happy to provide assistance where required
Metalplaque	David Hay	02 9882 6300	david@metalplaque.com.au	Happy to provide assistance where required

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Mimaki Australia	Tomomitsu Harada	02 8036 4500	t-harada@mimaki.com	Escalating ink stock allocations to factory, allocating equipment in stock and installation engineers to who requires replacement equipment urgent. Allocating showroom equipment for customer use.
Mimaki Australia	Brad Creighton	02 8036 4500	brad.creighton@mimaki.com	Create marketing EDM
Multicam	Stephen Heusz	02 4964 1900	sales@multicam.com.au	Happy to provide assistance where required
Mutoh Australia	Russell Cavenagh	0478 038 042	russell_cavenagh@mutoh-au.com	Happy to provide assistance where required
O'Brien Engineering	Adam Rhook	02 9648 0488	adam@nameplates.com.au	Happy to provide assistance where required
Orafol	Alex McClelland	0410 504 426	Alex.McClelland@orafol.com	Happy to provide assistance where required
Pozitive	Phil Trumble	02 9648 5588	ptrumble@pozitive.com.au andrea@pozitive.com.au	Happy to help wherever needed – service, repairs, longer payment terms, consumables
Print IQ	Adrian Flemming	0417 144 955	adrian@printiq.com	Happy to provide assistance where required

Company Name	Contact Name	Phone Number	Email	Offer
Prytec Solutions	Raymond Mikhail	0438 799 940	raymond@prytec.com.au	Happy to allow businesses to use our demo machinery if they need to, free of charge. They just supply the material. They do need to be aware though of the social distance rule.
Ricoh		13RICOH		Please continue to liaise with your Ricoh Account Manager or Service Delivery Manager for additional information or to address specific enquiries related to the ongoing delivery of Ricoh's products, solutions and services during the ongoing COVID-19 crisis." COVID-19 FAQ's https://www.ricoh.com.au/covid-19-faq
Roland DG	John Wall / Jake Higgins	02 9975 0000	marketing@rolanddg.com.au	Happy to provide assistance where required
Screen GP	Peter Scott	1300 305 118	PeterS@screenaust.com.au	Happy to provide assistance where required
Signarama	Evan Foster	02 8878 0416	efoster@ufgroup.com	Happy to provide assistance where required
Spandex	Ben McCauley	02 9472 8000	ben.mccauley@spandex.com.au	Happy to provide assistance where required

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Starleaton	Ben Eaton	1300 880 605	Ben.eaton@starleaton.com.au	Happy to provide assistance where required
The Shann Group	Martin O'Shannassy	0419 556 673	martino@shann.com.au	Happy to provide assistance where required
Thunder Laser	Glenn Traves	0407 963 360	sales@thunderlaser.com.au	Happy to provide assistance where required
Trotec	Angela Perkiss	02 6413 5904	Angela.Perkiss@troteclaser.com.au	Happy to provide assistance where required

Non members

Company Name	Contact Name	Phone Number	Email	Offer
Expandesign	Ruth Holland	0405 708 058	ruth@expandesign.com	Happy to provide assistance where required
Veurve Colour	Phil Keenan	0477 626 335	Colour.experts@veurbe.com	Happy to provide assistance where required